# HAUSU PRIVATE EVENT

Our upstairs private dining room is the ideal setting for celebratory meals, parties and all types of special occasion events. Accommodating up to 35 seated guests, or up to 80 for standing receptions.

Whether you're planning a wedding, birthday party or corporate event, our team is on hand to source everything you need to make it a memorable occasion.

We offer bespoke set menus made with only the best seasonal ingredients, complemented by an excellent wine list and a private bar exclusively for your event.

For details on access times, hire fees, minimum spends, and terms and conditions, please refer to our 'Frequently Asked Questions' section.

For more information email bookings@hausulondon.co.uk



# FAQ

Please find answers to commonly asked questions regarding the terms and conditions for hiring the room.

# PRICING

LUNCH Tuesday – Thursday 12-5pm Friday 12 - 5pm Saturday 12-5pm Sunday

DINNER

Tuesday – Wednesday 6pm-11pm £1,500 minimum spend Thursday 6pm-11pm Friday 6pm - midnight Saturday 6pm – midnight Sunday

£1,500 minimum spend £1,500 minimum spend £1,500 minimum spend £500 Hire Fee + £1,500 minimum spend

£500 Hire Fee + £1,500 minimum spend £2,000 Hire Fee + £2,500 minimum spend £2,000 Hire Fee + £2,500 minimum spend £500 Hire Fee + £1,500 minimum spend

**BOTH SERVICES Tuesday - Thursday** Friday and Saturday

£1,000 Hire Fee + £3,000 minimum spend £2,500 Hire Fee + £3,500 minimum spend

Does the minimum spend include service charge?

The minimum spend requirements does not include service, and a discretionary service charge of 12.5% will be added to the Client's bill on all consumable items.

# How do I confirm my booking, and do I need to pay a deposit?

To confirm your booking, we require a deposit of £250 which we will send to you via online invoice.

Your booking will be confirmed once we receive payment of your deposit. We are unfortunately unable to hold a date without the deposit.

If your booking includes a hire fee this will be sent as a separate online invoice to be paid via a secure payment link.

# How much is it to rent the private dining room? Is there a minimum spend?

Unless otherwise agreed in writing with Hausu, there is a minimum spend on food and drink for all bookings of the private dining room. For more details on hire fees and minimum spend, please check the previous slide.



### Will my deposit be taken off the total bill?

Your deposit will not be redeemed towards your bill but refunded in full after your booking takes place. However, deposit will not be refunded if the minimum spend is not hit, or against any recoupable costs. The deposit will be refunded in line with the terms and conditions, using the same payment method as the original transaction.

What if I must cancel my booking? Should you have to cancel your booking 8 weeks ahead of your event that is no problem, we will refund your deposit in full.

If you cancel within 8 weeks of your booking, the deposit will be non-refundable. However, we will make every effort to secure a replacement booking, in which case the full deposit will be refunded, less any consequential losses. For bookings with a hire fee, a full refund will be provided if the cancellation occurs at least 8 weeks before the event. For cancellations within 8 weeks, 50% of the hire fee will be refunded. If cancellation occurs within 4 weeks of the event, the hire fee will be non-refundable. As with the deposit, we will attempt to secure a replacement booking, in which case the full hire fee will be refunded, less any consequential losses. Hausu reserves the right to charge additional fees for use of the room beyond the agreed hire time or to deny service outside of the specified hire period.



## How does payment work?

All outstanding payments for private event hire must be settled in full at the end of the event. We accept all major credit cards but are unable to accept cash. We recommend settling the bill as a single payment to avoid discrepancies, as any outstanding amount will be charged to the lead booker. However, if you prefer your guests to pay individually, this can be arranged. Pre-payments can also be made via card through a secure payment link.

#### Can I set up a bar tab?

Absolutely! There are three options for how to run the bar:

- An open bar, all drinks are provided for free to the guests, with the cost of the drinks covered by the host.
- A limited bar tab, where you set a predetermined amount for the bar
- A 'cash bar', where guests pay for their own drinks as they go.



#### What are the timings for the room?

The standard timings for the Private Room are as below:

#### Lunch

12.00pm until 5.00pm, with food service beginning at 12.30pm or 1.30pm

#### Dinner

6.00pm until midnight, with food service beginning at 6.30pm or 8.30pm

#### **Both services**

12:00pm until midnight, with food service beginning at 12:30, 1:30, 6.30pm or 8.30pm

Use of the room outside the specified times will be considered on a case-by-case basis and must be agreed upon in writing by both parties. An additional fee will apply.

Events shall start and finish in accordance with the timings specified or agreed in writing.



# I am not sure exactly how many guests that will attend, when do I need to confirm numbers?

No problem, we don't need confirmation right away! However, we will need your final numbers confirmed at least 2 weeks before your event.

Any reductions in numbers made less than 48 hours before the event will incur a charge, unless otherwise agreed in writing. Cancellations within 48 hours of the event will be charged £20 per person, and if a cancellation occurs within 24 hours, the full menu price will be charged.

If the number of attendees exceeds the original booking, we will do our best to accommodate additional guests where possible.



# Can I see the menu and wine list available for my event?

Our set menu is updated monthly and is adaptable to any dietary requirements your group may have, with advance notice. Sample set menus and our current wine list can be found on our website, which can be found <u>here</u>. Our typical set menu is priced at £60pp, but can be upgraded with additional supplements such as Oysters £4pp or Scallop and Prawn Toast £5pp.

In order to fully prepare for your reservation, we require menu choices and a full list of dietary requirements a minimum of 14 days prior to your event. The final menu will be sent to you ahead of your event. Please note that all our menus are based on seasonal availability and are subject to change. Prices may fluctuate depending on supplier costs, and any changes will be communicated by Hausu as promptly as possible.

## Can I bring my own drinks for my guests?

We do not allow guests to supply their own food and drink, unless agreed in writing ahead of the booking. If you would like to bring your own bottles of wine, we charge corkage as below:

£25 per 750ml bottle of table wine, £30 per 750ml bottle of sparkling wine.



## Can I decorate the room?

You are welcome to provide some decorations for your event, but all decorations must be agreed upon in writing prior to the event. Please note that confetti, glitter, party poppers, and sparklers are not permitted on site, and guests are not allowed to bring their own candles, except for birthday cake candles. If you are unsure whether your lighting meets our terms and conditions, please get in touch, and we'll be happy to assist. All decorations must be cleared from the dining room before the start of the next service.

Hausu staff may assist with decorations on a case-by-case basis, with prior written agreement. If any decorations require special equipment for installation (e.g., ladders or protective gloves), they must be installed and uninstalled by the Client or a designated Third-Party Supplier, and cannot be handled by the Hausu staff

Decorations can only be attached to the walls using semi-adhesive tack or paint-safe masking tape. Nails, pins, and sellotape are not permitted on walls or furniture. Any large decorations or additions to the room's furniture must be approved by Hausu staff and comply with the premises' health and safety regulations.



## Can I play my own music?

You can absolutely bring your own music!

We house a vintage hi-fidelity sound system and you're welcome to share a playlist with us to play from our equipment.

If you'd like to use the turntables, please let us know in advance so we can brief anyone using them on the safe handling of the sound system and equipment.

If you are interested in hiring a DJ for your event and would like us to help you with that, please let us know. Please note that we cannot guarantee the booking of any chosen DJ's.

